



Memorial

HEALTH SYSTEM



About **Memorial Health System**

Memorial Health System (MHS) is a community-based nonprofit organization that has been rooted in the community for over a century. MHS comprises nearly 7,100 employees, 900 partnering physicians and hundreds of volunteers. The health system's seven affiliates provide a full range of inpatient, outpatient, home health, hospice, behavioral health and primary care physician services. Annually, Memorial sees approximately 40,000 inpatients and 667,000 outpatients. With four hospitals and a network of clinics in the region, MHS delivers high-quality, patient-centered care in support of its mission to improve the health of the people and communities it serves.

Mission: To improve the health of the people and communities we serve.

Vision: To be a national leader for excellence in patient care.

Values: Service to humanity
Excellence in performance
Respect for the individual
Value of employees
Integrity in Relationships
Community responsibility
Equal access

For more information, visit ChooseMemorial.org.

Recent recognitions include:

- ▶ In 2016, Memorial Medical Center became the only hospital in Illinois to be awarded the American Hospital Association Quest for Quality Prize, an honor bestowed on only one hospital nationwide each year.
- ▶ Memorial Medical Center and Passavant Area Hospital are both in the top 3 percent of hospitals nationwide to have earned three consecutive Magnet® designations, recognizing nursing excellence. Abraham Lincoln Memorial Hospital has recently become one of only two hospitals in Illinois to achieve the Pathway to Excellence® designation from the American Nurses Credentialing Center.
- ▶ In 2017, Memorial Health System received a global award from the International Hospital Federation for its efforts to improve quality and safety using the Lean Six Sigma approach.
- ▶ Memorial Medical Center is one of only 10 hospitals in Illinois designated by The Joint Commission as a Comprehensive Stroke Center.
- ▶ Memorial Health System has fivefold accreditations for rehabilitation services by the Commission on Accreditation of Rehabilitation Facilities.
- ▶ In 2018, Abraham Lincoln Memorial Hospital received top honors from The Illinois Critical Access Hospital Network for its ongoing commitment to exceptional quality of care.
- ▶ Taylorville Memorial Hospital and Abraham Lincoln Memorial Hospital were both named among the nation's Top 100 Critical Access Hospitals.
- ▶ Memorial Health System received a LearningElite Gold Award from Chief Learning Officer magazine, ranking seventh in the nation in employee learning and development.

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Additional Areas of Interest

- ▶ Memorial Medical Center is a Level 1 trauma center and is also known for specialized services such as the regional burn center, lung volume reduction surgery, transplant services and more.
- ▶ Memorial Center for Learning and Innovation, located in Springfield, provides employees and community partners access to the latest technology and state-of-the-art simulation training to perfect their craft and learn new skills.
- ▶ Memorial is committed to creating a collaborative, supportive culture of continual growth and improvement for employees by offering continuing education, training opportunities and innovative system-wide initiatives for employees.
- ▶ Memorial is deeply invested in its communities and is focused on improving health and well-being overall, by sponsoring wellness initiatives, prevention programs and community events.
- ▶ The Advancing Care by Design initiative has led to historic modernization projects that have improved the patient experience across affiliate hospitals, including the new patient care tower at Memorial Medical Center, the Memorial Center for Learning and Innovation, and a new hospital building at Taylorville Memorial Hospital, expected to complete its first phase in 2020.
- ▶ This past year, Memorial Health System provided \$241 million in unreimbursed services to the communities we serve, including patient financial assistance, unpaid costs for patients insured by Medicaid, support of community health improvement initiatives and clinical research.
- ▶ Memorial is focused on making care more convenient and accessible for all with ExpressCare and walk-in clinics, virtual care and prescription deliveries through the MemorialNow app.
- ▶ Memorial Health Partners is a clinically integrated network that works with local physician groups to provide value-based care.
- ▶ Memorial has developed alliances with other respected institutions, including the BJC HealthCare Collaborative, SIU School of Medicine and Springfield Clinic.

Memorial Health System in the News

[Memorial Health System is investing nearly \\$60 million in Taylorville](#) as it begins construction on a 97,000-square-foot building that will replace much of the five-story Taylorville Memorial Hospital. The project is expected to be complete by early 2021 and will feature all new inpatient rooms and provide more space for inpatient and outpatient services.

[The Alan G. Birtch, MD, Center for Transplant Services at Memorial Medical Center](#) made a difference in the lives of eight people, as well as their families and friends, when the hospital completed its first eight-person kidney transplant chain. Since its founding in 1972, the program has completed nearly 1,000 transplants.

[Leo Willard had been struggling with his weight for the last three years.](#) Whatever he tried didn't work. When the 6-foot-2 Springfield resident peaked at 312 pounds, he knew something needed to be done. The Memorial Weight Loss & Wellness Center had the answer. An intragastric balloon—a non-surgical weight-loss option—that has helped him lose 50 pounds in less than four months.

[Passavant Area Hospital in Jacksonville opened a new center dedicated to the health needs of women,](#) providing obstetric and gynecologic care, including services for high-risk pregnancies. Passavant CEO Harry Schmidt said the women's center will allow more people to stay closer to home to receive services, instead of going elsewhere, such as Springfield, for care.

[Memorial Health System invested in the healthcare](#) needs of the Lincoln community with the construction of a new 116,000-square-foot hospital, as well as a 21,000-square-foot medical office building, on a 60-acre campus. The new building for Abraham Lincoln Memorial Hospital opened in 2011.

Passavant Area Hospital and Memorial Health System leaders saw the need for [a state-of-the-art cancer center in Jacksonville.](#) That vision became a reality when the center, a multimillion dollar extension of the Regional Cancer Center at Memorial Medical Center in Springfield, opened its doors in early 2017.